

Training Session Schedule for Technical Volunteer Web Participants July 3 – 6, 2001

Get involved, join the team, dig in!

Tuesday, July 3rd:

- 9:00 - 12:00** Basic Orientation, User and Group Registration/Support for new volunteers (Carolyn, + brief from each staff member here or first part of afternoon)
- 1:00 - 4:00** Hands-on Review, Practice with Help Pages, documentation/updating (Don, Lyndon and Alan)

Wednesday, July 4th:

- 9:00 12:00** Web Site Support
9:00 – 10:00 Group Services (What they get with account, how to help - Jack)
10:00 - 12:00 Basic HTML with practice on Community Pages (Greg)
- 1:00 - 4:00** VCN and Community Servers – Technical briefing on VCN systems and Humanities 101 server and refurbishing project – Steven, Sally, Joe, Matt, Dayle, Sam, Am

Thursday, July 5th:

- 9:00 - 12:00** Telephone, Voicemail, RT Training (Elizabeth)
- 1:00 - 4:00** Hands-on practice, blitz on resolving RT (with support from Don, Steven)

Friday, July 6th: Put on your walking shoes!:

- Morning:** Tour of Humanities 101 site and Downtown Eastside neighbourhood: Am
Afternoon: CAP Site Installation Follow-up Visits: Jack