

BC-AIRS 2006 Survey

Total Responses: 16

1. Are you a current member of BC-AIRS?		
	Response Percent	Response Total
	Yes - 93.8%	15
	No - 6.2%	1
	Total Respondents	16
	Skipped this question	0

2. If you are not a member, please example why?		
	Total Respondents	1
	Skipped this question	15
Responses:		
1. dont know enough about agency - i am not affiliated with appropriate agency to be member		

3. What is your primary reason for joining BC-AIRS?		
	Total Respondents	12
	Skipped this question	4
Responses:		
1. not applicable		
2. add support and to be part of the Information & Referral community * attend information sessions and conferences * conform to Information & Referral standards		
3. A large component of our services is providing information and referral. This includes everything from finding local doctors and schools, to finding counseling services, etc. It is important that we are in touch with people who know help us in finding those services, as well as people who can provide those services themselves. Also, our area of responsibility is the mainland of British Columbia, and this organization really helps bridge that gap of such a large area.		
4. We have a 1-800 line for information and referral services so a good organization to network with.		
5. Networking and being in on the loop of 211 info.		
6. To get information that will support our volunteer-run health information and referral service.		
7. We are a key Info and Referral agency in Victoria		
8. To remain abreast of current provincial IRS issues and information		
9. Information and Referral Services		
10. Connect to the I&R community Keep abreast of developments in the province		
11. To be aware of other services provided around the province that will benefit patients.		
12. Networking building I&R services increasing the professionalism of the sector		

4. Please rank the level of importance of the following BC-AIRS' member benefits.

	Very Important	Important	Somewhat Important	Not Important	Response Average
Networking	46% (6)	46% (6)	8% (1)	0% (0)	1.62
Agency information sharing	38% (5)	46% (6)	15% (2)	0% (0)	1.77
Professional development opportunities (e.g. workshops) to maintain certification and/or continuing education in the I&R field	42% (5)	50% (6)	8% (1)	0% (0)	1.67
Preparatory workshops to obtain professional certification	31% (4)	15% (2)	15% (2)	38% (5)	2.62
Keeping up-to-date on the 211 developments in BC	31% (4)	62% (8)	0% (0)	8% (1)	1.85
Total Respondents					13
Skipped this question					3

5. Is there another important benefit you receive from being a member of BC-AIRS that is not listed above?

Total Respondents		2
Skipped this question		14
Responses:		
1. This was difficult to answer because ranking the benefits in importance does not speak to the benefits we derive from membership. The benefits listed above are important but I feel that because we are located outside the Lower mainland that access to those benefits is constrained		
2. As a consultant I generate contracts and work		

6. Do you find value in the bi-monthly meetings? Do you have any suggestions on the meeting format or suggested guest speakers?

Total Respondents		8
Skipped this question		8
Responses:		
1. There is a lot of value in the meetings. Unfortunately I have not been able to attend them as I work three days a week - hopefully next year we will be able to attend the workshops. Guest speakers: bring the accreditation process to our agencies		
2. There is value to the meetings, because of the face to face networking opportunities. The meeting format is fine.		
3. unfortunately - I have no way to easily get to the meetings.		
4. yes. the presentations are great. no suggestions.		
5. Not really as I can't attend them		
6. There is a value, and it is always nice to see and meet other people and hear about new developments and services occurring. It is one method of keeping up to date ever changing information in our community. Suggestions for guest speakers: Maybe someone to talk about computer programs that help the process of keeping information up to date.		
7. I have not been able to attend any meetings at this time due to work commitments.		
8. Yes, much value. Perhaps a return to monthly meetings, alternating agency sharing with speakers.		

7. What do you feel BC-AIRS could do differently to better serve its membership?

Total Respondents	7
Skipped this question	9

Responses:

1. * the conference last year was very exciting and helped with our profile; perhaps have a regional conference every two years/five years or something to increase the profile of BCAIRS
2. Possibly providing more workshops that lead to certifications? More training opportunities for using the Red Book.
3. n/a
4. ??
5. Address needs of out of Lower Mainland area members. -conference calls? -workshops that travel or travel assistance to help members attend. -program updates are primarily of local/regional relevance, not provincial--redefine the way that is done--regional sections? -how will 211 change all of this?
6. A website that has more information and links to I&R services. Maybe a section where information and study packages for certification can be included on the website.
7. On-line meetings and workshops using Elluimate and/or Skype Conference calls Yearly or biannual conference one or two days workshops, networking and tradeshow. Revise and republish the I&R Manual Rebuild the website as a WebGUI site allowing members control over their information and more